
Steps for Ordering Your Medications from CanaRx

Through the *myMedicationAdvisor*[®] Program

1. Review the *myMedicationAdvisor* Medication List.

See which of the maintenance medications you and your covered dependents currently use may be available through CanaRx. CanaRx offers medications from Canada, the United Kingdom (England), Australia, and New Zealand. These medications will be **FREE** to you through this program.

2. Complete the *Medication Record/CanaRx Order Form*.

Each person covered by your health plan will need their own *Medication Record/CanaRx Order Form* to purchase medications from CanaRx. You can make copies of the form, or request additional copies from your employer or from the *myMedicationAdvisor* HelpLine at (877) 467-3113. You can also download the Medication Record from the web site, www.myMedicationAdvisor.com.

3. Read the CanaRx *Terms of Agreement*.

4. Sign the *Medication Record/CanaRx Order Form* where indicated.

5. Call your doctor's office and request standard mail order prescriptions for each medication you will be ordering (this means the prescription specifies a 3-month supply with 3 refills.)

Because these are prescriptions for medications you have already been taking, you do not need to wait for an appointment; your doctor's office will be able to do this for you without your seeing the doctor.

6. Send your prescriptions and *Medication Record/CanaRx Order Form* to CanaRx to complete your order.

There are two ways to do this:

- a) Your **doctor** can **fax** your *Medication Record/CanaRx Order Form* along with your prescription(s) to CanaRx at 1-866-715-6337, **or**
- b) **You** can **mail** the original prescriptions along with your *Medication Record/CanaRx Order Form* to: CanaRx Group, PO Box 44650, Detroit, Michigan, 48244-0650.

Only your doctor's office can fax the prescriptions; CanaRx cannot accept faxes from any other source.

You should receive your first shipment of medications within one month from the date CanaRx receives the documents. ***Be sure you have enough medication to use while you are waiting for the new prescription to arrive.*** You will receive refills of your medications automatically, and before your current supply runs out. If you have any questions about the status of your order, please call the toll-free *myMedicationAdvisor* Program HelpLine at (877) 467-3113. (Monday through Friday, 8:30 AM to 5:00 PM.)