

Services & Savings Summary Assistance Programs for Residents

Updated January 2018



This brochure provides basic information about a variety of services and programs available to assist Natick residents.

If you need assistance or have questions, please contact a Natick Human Services Information and Referral Specialist at (508) 647-6540.

Health Services

- **BayPath Elder Services:** Provides advocacy, resources and in-home services for seniors, disabled individuals and caregivers. (508) 573-7200
- **Certified Application Counselors:** Assist with MassHealth and MA Health Connector insurance plans. (508) 383-8595
- **Mass MedLine:** Helps to eliminate or reduce prescription drug costs. (866) 633-1617
- **Metrowest Meds:** Assessment of eligibility for prescription drug subsidies and low and no cost medication. (508) 653-3081
- **Natick Board of Health:** Provides flu shots at local flu clinics. The Public Health RN makes home visits to homebound residents. (508) 647-6460

- **Prescription Advantage:** A state program that reduces prescription drug costs for Medicare enrollees. Call AGE INFO at (800) 243-4636
- **SHINE:** (Serving the Health Insurance Needs of Everyone) Provides insurance counseling for elders and Medicare recipients. Call Council on Aging at (508) 647-6540
- **The Nurse is In:** Free, 15-minute private health education/consultation meetings at the Community-Senior Center. (508) 647-6540

Home Heating

- **Eversource Electric:** Reduced rates to eligible households. (800) 592-2000
- **Home Heating:** Many households qualify for help with home heating costs. Call Human Services at (508) 647-6540
- **Natick Service Council:** Provides limited financial assistance to eligible residents for home heating fuel and utilities. Call (508) 655-1791

Housing

- **Affordable Housing:** Rental/ownership opportunities are available for eligible households. Call Selectmen's Office at (508) 647-6410
- **Home Modification Loans:** Mass. Rehab Commission offers home modification loans for eligible households. (508) 620-2682

- **Housing Subsidies:** Natick Housing Authority (508) 653-2971, South Middlesex Opportunity Council (508) 620-2335 and Sherwood Village (508) 651-1811 offer state/federal, elderly, disabled or Section 8 programs.
- **Natick Service Council:** Provides limited financial assistance for rent to eligible Natick residents. Call (508) 655-1791

School Fee Assistance

- **School Fee Exemptions:** Fees for school-related services such as lunch, transportation and programs may be waived or reduced. Call school business office at (508) 647-6493
- **Natick Service Council:** Provides limited financial assistance to Natick youth interested in after-school enrichment activities. Call (508) 655-1791

Recreation/Camp Assistance

- **Camp Wonderland Vouchers:** The Salvation Army provides vouchers for summer programs for youth. (339) 502-5900
- **Natick Recreation and Parks:** Offer scholarships for year-round programs and summer camp for eligible residents. (508) 647-6530

- **Natick Service Council:** Provides limited financial assistance to Natick youth interested in camperships. Call (508) 655-1791

Tax Relief

- **AARP Foundation Tax-Aide Program:** Available free to taxpayers with low and moderate income, with special attention to those over 60. Call Council on Aging at (508) 647-6540
- **Child Tax Credit (CTC):** Cuts federal tax bill for some families. Call your tax advisor or Human Services (508) 647-6540
- **Circuit Breaker:** For qualifying seniors, the Property Tax Circuit Breaker may provide you a refund on your state income taxes. Call Council on Aging at (508) 647-6540
- **Disabled Accommodation:** Property tax exemption to fund home improvements to accommodate a disabled person age 60+. Assessor's office (508) 647-6420
- **Earned Income Tax Credit (EITC):** A refundable federal tax credit for eligible low to moderate income taxpayers. Call Human Services at (508) 647-6540
- **Elderly & Disabled Taxation Fund:** Supported by voluntary donations to assist qualifying taxpayers. Assessor's office (508) 647-6420
- **Property Tax Exemptions:** Natick offers tax exemptions for seniors, veterans, legally blind and other qualifying taxpayers. Requirements vary for each exemption. Assessor's Office (508) 647-6420
- **Tax Abatements:** Residents who

believe real estate, personal property or a motor vehicle was incorrectly assessed should promptly request abatements through an appeal. Timing varies based on the tax. Assessor's office (508) 647-6420

- **Tax Deferral Program:** Qualifying homeowners 65+ may defer all or part of their property taxes until the property is sold or transferred, at 2% interest. Assessor's office (508) 647-6420
- **Tax work-off program:** Qualifying homeowners age 60+ and veterans may earn a property tax credit up to \$1375. Work may be performed by a surrogate. Council on Aging (508) 647-6540

Transportation

- **Natick Connector:** The Council on Aging shuttle bus for local door to door transportation for seniors and residents with disabilities. (508) 647-6540
- **Volunteer Driver Transportation Program:** A door to door service to medical or other appointments. Five business days needed to schedule a ride. Call the Council on Aging at (508) 647-6540

Veterans' Services

- **Veterans' Services:** Offers referrals and assistance to veterans and their dependents for many programs, benefits and services. (508) 647-6545

Water/Sewer Assistance

- **Water/Sewer discount:** You may be eligible for assistance with your water/sewer rates. Contact the Assessor's Office for information. (508) 647-6420

Other Resources (Food, Clothing and Household)

- **BayPath Elder Nutrition Program:** Offers Meals on Wheels for homebound seniors and a noon time meal at the Community- Senior Center. (508) 573-7200
- **Family Resources of Natick:** Provides resources/referrals to community programs and services, including financial assistance for childcare, preschool and many other programs to help families with young children. (508) 655-2557
- **Food Pantries:** A Place to Turn, 99 Hartford Street (508) 655-8868; and the Natick Service Council, 2 Webster Street, both also provide clothing. (508) 655-1791
- **Natick Open Door:** Offers a free community meal every Thursday at 5:00 p.m. in Sherrill Hall at St. Paul's Episcopal Church. (508) 353-2239
- **Natick Human Services:** Provides case management services to Natick residents of any age, determines eligibility for public benefits identifies resources and provides referrals for home care, counseling, senior and subsidized housing, veterans' services, legal services, health insurance issues and long-term care options. (508) 647-6540
- **Natick Service Council:** Provides case management, financial assistance, food pantry, health and wellness programs, career center, seasonal and holiday programs and after- school enrichment programs. (508) 655-1791
- **Pay-As-You-Throw:** Blue bags are available to residents who qualify for water/ sewer discount. (508) 647-6420
- **Supplemental Nutrition Assistance Program:** Contact Natick Human Services (508) 647-6540 or the Department of Transitional Assistance to apply for food stamps. (877) 382-2363

Additional Resources

Advocates Community Counseling
(508) 661-2020

Alzheimer's Association (800) 272-3900

Behavioral Health Partners (844) 528-6800

Call2Talk Emotional support line (508) 5322255

Care and Prepare Emergency preparedness call for seniors and disabled residents (508) 647-6540

Department of Children and Families
(617) 748-2000 Embrace A Family for cancer support
embraceafamilynatick@gmail.com Family Promise MetroWest for homeless families (508) 318-4820 Interface Counseling Referral Helpline (888) 244-6843

Kids Connect Tutoring (508) 652-4211

LGBTQ Outreach (508) 647-6540

MetroWest Center for Independent Living (508) 875-7853 MetroWest Free Medical Program (508) 6560740

MetroWest Legal Services (508) 620-1830

MetroWest Regional Transit Authority (508) 935-2222

The Ride (508) 820-4650 Neighborhood Brigade www.neighborhoodbrigade.org Opioid Prevention and Outreach (508) 6476623

Social Security Administration (844)-587-1390

Elder Protective Services (800) 922-2275